# e-COMSTRAT

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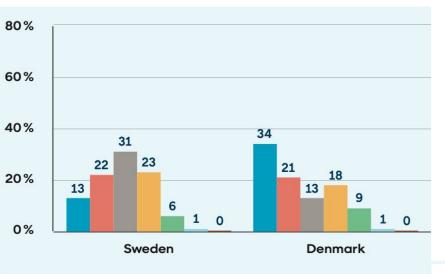




DRIVE SWEDEN

## Background/challenges





- Home delivery with signature requirement
- Home delivery or delivery outside the door without signature requirement
- Delivered to my mailbox/multi-occupancy mailbox by the mail carrier
- Collect the product myself from a distribution point
- Collect the product myself from
- a parcel machine
- Pick up at the online store's physical store
- Home delivery with digital lock



## Project and partners

Work package 1:

Project leading and dissemination

Work package 2:

Data-driven urban development - urban planning with e-commerce's KPIs



Work package 3: Sharing delivery data for codistribution





Work package 4:

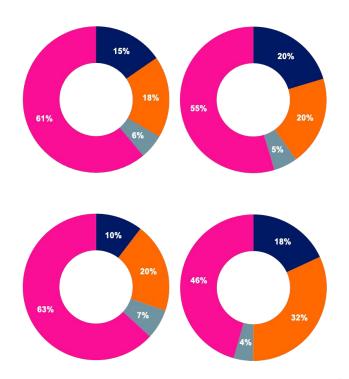
System analysis and future projects

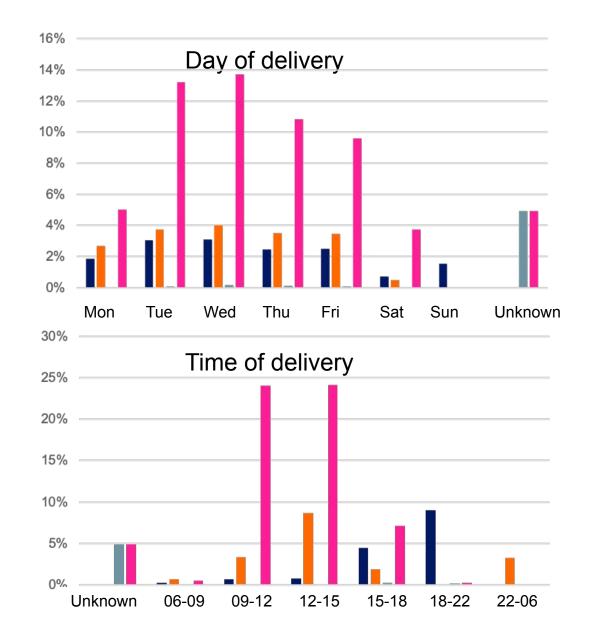


#### Results WP2

- Home delivery
- Mail box
- Parcel locker
- Service point

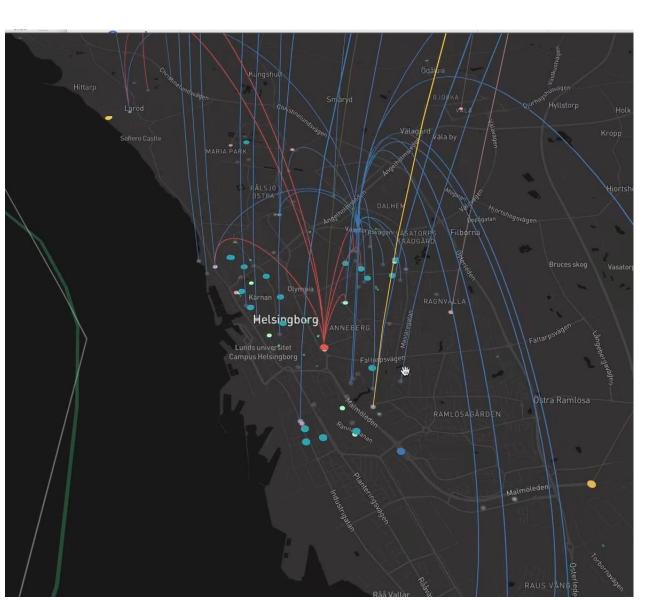
Type of delivery







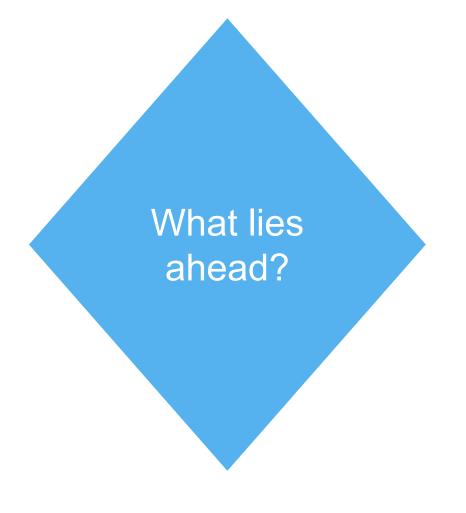
## Results WP3



- Sharing transportation data is not easy or straightforward
- Difficult to get/access to data containing necessary details
- Zooming in on last-mile is not adequate to understand and optimize the system
- Visualizing shared data in a digital twin is a tool to get started



#### Results WP4 – Zooming out and looking ahead



- Delivery data is valuable for cities (WP2 and WP3)
- Data behind well informed decisions
- Sharing data however is from a competitive perspective troublesome (WP2 and WP3)
- For cities, collecting their own data is possibly an alternative to complement shared external data
- Understanding how the parcel delivery system operates and performs in tomorrows climate-neutral smart city is a necessity
- The use of a digital twin to visualize future scenarios is a common ground for different stakeholders in the city as well as in other organisations



## Contact

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